

## FaxStream<sup>®</sup>

## TestFax<sup>™</sup> Plus

| A. TESTFAX PLUS RESULTS:  *** OVERALL PERFORMANCE  |
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| B. RECOMMENDATION: * Your facsimile service is READY FOR USE   |
| * Your facsimile machine IDENTITY NEEDS TO BE CHECKED  |
| Transmitting Subscriber Identity format error - use 61 7 31077412  |
| C. ACTUAL TEST RESULTS are: * YOUR FACSIMILE LINE NUMBER IS: 0731077412  |
| Date/Time received 15:27:36 07/07/10 Your facsimile ID [ ] Fax file size, bytes 333674 Call duration, seconds 203  |
| Fax image size, total scan lines: 2324 Image resolution: FINE Fax image, error free scan lines: 2324 Image, percentage error free: 100.00% Bits received before image: 488 Bits received after image: 3679 |
| Transmission level: -15.2dBm EXCELLENT Error rate: 0 bits/100,000 EXCELLENT<br>Line noise level: -53.7dBm GOOD Sending speed: 14400 bits/sec V.17  |
| TRANSMISSION LEVEL (dBm):-<br>Did you know that 85% of fax transmission problems are caused by transmission level<br>being set incorrectly? The Transmission level (in section C above) is the calculated  |

Did you know that 85% of fax transmission problems are caused by transmission level being set incorrectly? The Transmission level (in section C above) is the calculated signal level arriving at your local exchange. Telstra recommends the fax machine be adjusted for a transmission level of -15.0 to -17.0 dBm as the optimum range. Contact supplier for adjustments.

## MOVING YOUR FAX EQUIPMENT TO A DIFFERENT LINE?

Make sure you change your fax machine's ID (TSI) to match the new line number. Test (and adjust if necessary) the transmission level to suit the new line.

- \* For assistance with faults in the Telstra Network or lines please call:
  - 13 2203 Residential Customers
  - 13 2999 Business Customers
  - 13 2255 Corporate and Government

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